User Manual

Welcome
Important Safeguards
Initial Setup
Product Overview
Control Panel
Initial Test Run
Smart Programs
Care and Cleaning
Troubleshooting
Warranty
Support and Contact
Information
Welcome to the world of Instant cooking.

Thank you for welcoming us into your kitchen.

Having families ourselves, we developed the Instant™ Zest™ rice & grain cookers to allow busy families and professionals alike to cook healthy, delicious meals more easily and in less time.

We have partnered with chefs, authors and bloggers to compile a collection of recipes that we hope you enjoy!

Happy cooking,

Robert J. Wang
Founder & Chief Innovation Officer

Download the FREE Instant Pot App

- Original Recipes
- New User Tips
- Getting Started Videos

Find dozens of easy to follow recipes and with the Instant Pot® app.
IMPORTANT SAFEGUARDS

When using your appliance, basic safety precautions should be followed, including the following:

1. READ ALL INSTRUCTIONS, SAFEGUARDS, AND WARNINGS BEFORE OPERATING APPLIANCE. FAILURE TO FOLLOW THESE SAFEGUARD AND INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE.

2. Always operate the appliance on a horizontal surface that is level, stable, and non-combustible.

3. Do not touch hot surfaces. To avoid spills and burns, do not carry cooker by the lid handle. To carry, wait until the cooker has cooled to room temperature, then lift the cooker from the bottom.

4. **CAUTION** To protect against the risk of electrical shock, do not immerse cord, plug or the appliance in water or any other liquid. See “Care and Cleaning” instructions for cleaning. Do not rinse the appliance under tap.

5. To avoid electrical shock, do not put liquid of any kind into the cooker base as it contains the electrical components. Always use the inner pot for cooking.

6. This appliance is NOT to be used by children or by persons with reduced physical, sensory, or mental capabilities. Close supervision is necessary when any appliance is used near children and these individuals. Children should not play with this appliance.

7. Press Cancel, then unplug from outlet when not in use and before cleaning. Let appliance cool before putting on or taking off parts and before cleaning or storing the appliance. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.

8. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner. For assistance, contact Customer Care at support@instantappliances.com or 1-800-828-7280.

9. Do not attempt to repair, replace, alter, or modify components of the appliance, as this may cause electric shock, fire or injury, and will void the warranty.

**WARNING**

Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.
10. Do not tamper with any of the safety mechanisms.
11. Do not use any accessories or attachments not authorized by Instant Brands™ Inc. The use of attachments not recommended by the manufacturer may cause a risk of injury, fire or electric shock.
12. For household countertop use only. Do not use outdoors. Not for commercial use.
13. Do not let cord touch hot surfaces or hang over the edge of a counter or table.
14. Do not place the appliance on or near a hot gas or electric burner, or a heated oven; heat from an external source will damage the appliance.
15. Extreme caution must be used when moving the appliance containing hot rice or other liquids.
16. Do not use the appliance for other than its intended use.
17. Do not touch, cover or obstruct the steam vent on the top of the rice cooker as it is extremely hot and may cause scalding.
18. A short power-supply cord is provided to reduce risks resulting from becoming entangled in or tripping over a long cord.
19. Do not use unit in electric systems other than 120V~60Hz for North America. Do not use with power converters or adapters.
20. **CAUTION** Spilled food can cause serious burns. A short power-supply cord is provided to reduce the hazards resulting from grabbing, entanglement and tripping.
   - Keep the appliance and cord away from children.
   - Never drape the power cord over edges of tables or counters.
   - Never use below-counter power outlets, and never use with an extension cord.
21. The rice cooker should be operated on a separate electrical circuit from other operating appliances. If the electrical circuit is overloaded with other appliances, the appliance may not operate properly.
22. Steam vent on top of cooker is extremely hot. To avoid the risk of injury, do not cover or obstruct steam vent.

**IMPORTANT SAFEGUARDS**

---

Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.
23. Always make sure the outside of the inner cooking pot is dry prior to use. If the inner pot is returned to the cooker when wet, it may cause damage or cause the appliance to malfunction.

24. Use extreme caution when opening the lid during or after cooking. Hot steam will escape and may cause scalding. Keep hands and face at a safe distance when opening the cooker.

25. Rice should not be left in the inner cooking pot with the Keep Warm function on for more than 12 hours.

26. To prevent damage or deformation, do not use the inner cooking pot on a stovetop or burner.

27. To reduce the risk of electrical shock, cook only in the removable inner cooking pot provided.

28. Do not wrap or tie cord around appliance.

SAVE THESE INSTRUCTIONS

WARNING

Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.
IMPORTANT SAFEGUARDS

WARNING

To avoid injury, read and understand instruction manual before using this machine.

WARNING

Electrical shock hazard. Use grounded outlet only. DO NOT remove ground. DO NOT use an adapter. DO NOT use an extension cord. Failure to follow instructions can cause electrical shock and/or death.

WARNING

THE FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS AND THE IMPORTANT INSTRUCTIONS FOR SAFE USE IS A MISUSE OF YOUR APPLIANCE THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

Polarized Plug

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

Product Specifications

<table>
<thead>
<tr>
<th>Model</th>
<th>Type</th>
<th>Capacity</th>
<th>Power</th>
<th>Voltage</th>
<th>Weight</th>
<th>Dimensions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zest 8C</td>
<td>8 Cups</td>
<td>2 Litres</td>
<td>450 watts</td>
<td>120V / 60 Hz</td>
<td>2 kg</td>
<td>4.4 lb</td>
</tr>
<tr>
<td>Zest 20C</td>
<td>20 Cups</td>
<td>5 Litres</td>
<td>860 watts</td>
<td>120V / 60 Hz</td>
<td>3 kg</td>
<td>6.61 lb</td>
</tr>
</tbody>
</table>

WARNING

Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.
Initial Setup

- Read and follow all Important Safeguards. Failure to follow important safeguards may result in damage to the appliance, property damage or personal injury.
- Remove all packing material from in and around the appliance.
- Confirm that all parts are present (See Product Overview, below.)
- Place the appliance on a stable, level surface, away from external heat sources.
- Read and follow Care and Cleaning instructions to clean the appliance before first use.
- Do not remove safety warnings or rating labels from the appliance.

CAUTION: Heat from external sources will damage the appliance. Never use the appliance on a stovetop. Do not place the appliance on or in close proximity to a hot gas or electric burner or a heated oven.
Product Overview

Instant™ Zest™ Rice & Grain cookers automatically cook a variety of grains to perfection.

Zest™ Rice & Grain Cooker

Illustrations are for reference only and may differ from the actual appliance.
Product Overview

Zest™ Rice & Grain Cooker Accessories

Illustrations are for reference only and may differ from the actual appliance.
Your Zest™ Rice & Grain Cooker features an intuitive Control Panel with status indicators and an LED Display to help make cooking quick and easy.

1 **Smart Program Indicator**
   Located above each Smart Program control. Illuminated when a Smart Program is selected or running.

2 **Smart Programs for Automatic Cooking**
   - White Rice
   - Brown Rice
   - Oatmeal
   - Quinoa
   - Mixed Grains (Zest 20 Cup)

3 **Smart Programs for Other Food Preparation Methods**
   - Steam
   - Delay Start
   - Keep Warm
   - Sauté (Zest 20 Cup)

4 **Display**
   Shows cooking times and cooker status messages.
Display Messages

**OFF** Indicates that no Smart Program is running and the cooker is in Standby mode.

**---** Indicates that a Smart Program has been selected but not yet started.

**On** Indicates that a Smart Program for Automatic Cooking is running.

Display reads On when the **White Rice, Brown Rice, Quinoa, Mixed Grains** Smart Programs are running.

Display changes to [MM:SS] when less than 10 minutes of cooking time remains and count down to Smart Program end.

**HH:MM** Indicates the time remaining in the **Delay Start** cycle, or Smart Program cooking time remaining when using the **Oatmeal, Steam or Sauté** Smart Programs.

Display changes to [MM:SS] when less than 1 hour remains until Delay Start or Smart Program completion.

**LO** Indicates that the selected Smart Program cooker is set to “**Low**”.

**HI** Indicates that the selected Smart Program is set to “**High**”.

**End** Indicates that the Smart Program has ended and **Keep Warm** is active.
Smart Programs

Zest™ Rice & Grain Cookers feature Smart Programs for cooking many popular rice and grains automatically, including white rice, brown rice, oatmeal, and more.

For best results, follow grain to water ratios as described in “Smart Program Cooking Times & Temperatures”.

These automatic cooking Smart Programs use the built-in advanced sensor technology to detect the volume of ingredients in the inner pot and control cooking times and temperatures automatically.

How to Use the Smart Programs for Automatic Cooking

1. Select a Smart Program for automatic cooking by pressing the Smart Program control. The Smart Program indicator will be illuminated.

   Optionally, press Delay Start to delay the start of the Smart Program.
   
   Delay Start is OFF by default. Turn ON by pressing the Delay Start control. Use the [−/+] controls to adjust the delayed start time in increments of 10 minutes to a maximum of 24 hours.

   Optionally, press Keep Warm to turn the program OFF.

   For most Smart Programs, Keep Warm is ON by default and the cooker will automatically keep food warm for a maximum of 12 hours after the Smart Program has ended. Press Keep Warm to toggle Keep Warm on or off at any time.

   Smart Program cooking begins automatically after 10 seconds.

   If Delay Start is ON, the Display shows the countdown to the delayed start time. When cooking begins, the Display counts down the remaining cooking time.

2. Press Cancel to stop cooking at any time. The cooker returns to Standby mode and the Display reads “OFF”.

   For the cooking time and temperature associated with each Smart Program, see Smart Program Cooking Times and Temperatures, below.
Smart Programs

Smart Programs for Basic Food Preparation Methods

The Zest™ Rice & Grain Cooker features 3 Smart Programs for popular food preparation methods including Steam, Sauté and Keep Warm.

Cooking times and temperatures for these food preparation Smart Programs are user-adjustable as described in “Smart Program Cooking Times & Temperatures”, below.

Select a Smart Program by pressing the Smart Program control. The Smart Program Indicator will be illuminated.

Steam
The Steam Smart Program uses steam (100°C / 212°F) to prepare food.

1. With the cooker in Standby mode (Display reads “OFF”), press Steam. Display will read [HH:MM].

   Optionally, press Delay Start to postpone the Smart Program.

   Note that Delay Start is OFF by default. Turn Delay Start ON by pressing Delay Start. Use the [−/+] controls to adjust the delayed start time in increments of 10 minutes to a maximum of 24 hours.

   Optionally, press Keep Warm to turn the Keep Warm program OFF.

   Note that Keep Warm is ON by default and the cooker will automatically keep food warm for a maximum of 12 hours after the Smart Program has ended. Press Keep Warm to toggle Keep Warm on or off at any time.

2. Press [−/+] to adjust Steam program duration in increments of 1 minute to a maximum of 1 hour.

Smart Program cooking begins automatically after 10 seconds.

If Delay Start is ON, the Display shows the countdown to the delayed start time. When cooking starts, the Display counts down the remaining cooking time.
Smart Programs

Sauté (Zest 20 Cup Model Only)
The Sauté Smart Program lightly fries/browns foods using a small amount of oil in the Inner Pot.

1. With the cooker in Standby mode (Display reads “OFF”), press Sauté. Display will read “HI” or “LO”. Press Sauté again to toggle between “HI” and “LO” temperatures.

2. Press [-/+] to adjust Sauté program cooking time in increments of 1 minute to a maximum of 30 minutes.

Smart Program cooking begins automatically after 10 seconds.

Note: Delay Start and Keep Warm are not available when using the Sauté Smart Program.

Keep Warm

The Keep Warm Smart Program keeps any food warm for up to 10 hours.

1. With the cooker in Standby mode (Display reads “OFF”), press Keep Warm. Display will read “HI” or LO. Press Keep Warm again to toggle between “HI” and “LO” temperatures.

2. Press [-/+] to adjust the Keep Warm time in increments of 10 minutes to a maximum of 10 hours.

Note: Adjustments to Keep Warm cooking times and temperatures apply only when using Keep Warm as a standalone food preparation method and do not affect Keep Warm when it is used in conjunction with other Smart Programs.

Smart Program cooking begins automatically after 10 seconds.

If Delay Start is active, the Display will show the countdown to the delayed start time. When cooking starts, the Display will count down the remaining Smart Program cooking time.

Press Cancel to stop cooking at any time. The cooker returns to Standby mode and the Display reads “OFF”.

## Smart Program Cooking Times & Temperatures

The cooking times and temperatures for all Smart Programs for Automatic Cooking are controlled automatically (according to the volume of ingredients to be cooked) and are not user-adjustable.

Cooking times and temperatures for the **Sauté** Smart Program are user-adjustable.

Cooking times for the **Steam** and **Oatmeal** Smart Programs are user-adjustable.

<table>
<thead>
<tr>
<th>Smart Program</th>
<th>Grain to Liquid Ratios</th>
<th>Cooking Time</th>
<th>Cooking Time Adjustment</th>
<th>Cooking Temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td>White Rice</td>
<td>1:1.5</td>
<td>Automatic 25 – 60 min per vol</td>
<td>N/A</td>
<td>212°F / 100°C</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Not user-adjustable</td>
</tr>
<tr>
<td>Brown Rice</td>
<td>1:2</td>
<td>Automatic 40 – 90 min per vol</td>
<td>N/A</td>
<td>212°F / 100°C</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Not user-adjustable</td>
</tr>
<tr>
<td>Quinoa</td>
<td>1:1.5</td>
<td>Automatic 30 – 60 min per vol</td>
<td>N/A</td>
<td>212°F / 100°C</td>
</tr>
<tr>
<td>Mixed Grains*</td>
<td>1:2</td>
<td>Automatic 40 – 90 min per vol</td>
<td>N/A</td>
<td>212°F / 100°C</td>
</tr>
<tr>
<td>Steam</td>
<td>N/A</td>
<td>Default: 10 min</td>
<td>User-adjustable</td>
<td>212°F / 100°C</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Range: 5 – 60 min</td>
<td>Not user-adjustable</td>
</tr>
<tr>
<td>Sauté*</td>
<td>N/A</td>
<td>Default: HI, 30 min</td>
<td>User-adjustable</td>
<td>LO - 221°F / 105°C</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>HI - 320°F / 160°C</td>
</tr>
<tr>
<td>Oatmeal</td>
<td>1:3</td>
<td>Default: 50 min</td>
<td>User-adjustable</td>
<td>212°F / 100°C</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Range: 20 – 60 min</td>
<td>Not user-adjustable</td>
</tr>
<tr>
<td>Auto Keep Warm</td>
<td>N/A</td>
<td>Default/Max: 12 hrs</td>
<td>N/A</td>
<td>User-adjustable</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>LO - 149°F / 65°C</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>HI - 176°F / 80°C</td>
</tr>
<tr>
<td>Keep Warm</td>
<td>N/A</td>
<td>Default/Max: 10 hrs</td>
<td>User-Adjustable**</td>
<td>User-adjustable</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>LO - 149°F / 65°C</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>HI - 176°F / 80°C</td>
</tr>
</tbody>
</table>

* Zest 20 Cup model ONLY.

*** Keep Warm cooking time is NOT user-adjustable when used in conjunction with Smart Programs for Automatic Cooking.

To make and save adjustments to Smart Program cooking times and temperatures, see More Controls, below.
More Controls

Adjust and Save Cooking Time
Applicable to Oatmeal and Steam Smart Programs ONLY

With the Smart Program selected (Display reads [00:00]), press the [−/+] controls to adjust cooking time in increments of 1 minute for Steam, and 5 minutes for Oatmeal. The adjusted cooking time is saved when the Smart Program begins.

Adjust and Save Cooking Temperature
Applicable to Sauté and Keep Warm Smart Programs ONLY

With the Smart Program selected, press the Smart Program control again to toggle between “HI” and “LO”. The adjusted cooking time is saved when the Smart Program begins.

For a complete list of all Smart Program cooking times and temperatures. See Smart Program Cooking Times and Temperatures, above.

Adjust “Delay Start” Time for Smart Programs
Not applicable to the Sauté Smart Program.

With the Smart Program selected, press the [−/+] controls to adjust cooking time in increments of 10 minutes. Adjustments will be saved when the Smart Program begins.

Reset Smart Program Time Settings to Factory Defaults
Applicable to Oatmeal, Steam and Sauté Smart Programs only.

With the cooker in Standby mode (Display reads “OFF”), press and hold the control for Smart Program you wish to reset for 5 seconds. The Smart Program beeps once to indicate that the Smart Program cooking time is restored to the factory default settings.

Reset All Settings to Factory Defaults
With the cooker in Standby mode (Display reads “OFF”), press and hold Cancel for 5 seconds. Cooker will beep once to indicate that all Smart Programs and controls are restored to the factory default settings.
More Controls

Turn Sounds On or Off
To turn cooker audio alerts OFF: When cooker is in Standby mode (Display reads “OFF”), press and hold [−] for 3 seconds.

To turn cooker audio alerts ON: When cooker is in Standby mode (Display reads “OFF”), press and hold [+] for 3 seconds.
Initial Test Run

Follow these steps to ensure your cooker is operating properly.

1. Release the lid lock and lift the lid.
2. Remove the inner pot.
3. Place the Steam Rack in the bottom of the inner pot.
4. Add only 2 ounces of clean water to the inner pot.
5. Return the inner pot to the cooker and close the lid.
6. Plug the power cord directly into a 120V power outlet. Display reads “OFF” indicating that the cooker is in Standby mode.
7. Press the Steam Smart Program control.
8. Press Start. The Display counts down cooking time in hours and minutes until 1 minute remains, then counts down in seconds.
9. When the Smart Program ends, the cooker beeps 5 times, Display reads “END” and the Keep Warm program begins.
10. Press Cancel to end the Keep Warm program.

⚠️ CAUTION ⚠️ The cooker may be hot during and after cooking. Do not touch hot surfaces.
Care and Cleaning

Unplug your cooker and let it cool to room temperature before cleaning.

Never use harsh chemical detergents, scouring pads, or powders on any of the parts or components.

<table>
<thead>
<tr>
<th>Part / Accessory</th>
<th>Instruction</th>
<th>Cleaning Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accessories</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Condensation collector</td>
<td>Empty and rinse the condensation collector after each use.</td>
<td>Dishwasher Safe</td>
</tr>
<tr>
<td>• Plastic steamer tray</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Rice measuring cup</td>
<td>Clean accessories after use.</td>
<td></td>
</tr>
<tr>
<td>• Plastic rice spoon</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inner Pot</td>
<td>Remove and clean after each use.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ensure all grease and food debris is fully removed.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Optionally, spray with non-stick cooking spray before adding food.</td>
<td></td>
</tr>
<tr>
<td>Lid</td>
<td>Clean after each use.</td>
<td>Hand Wash</td>
</tr>
<tr>
<td></td>
<td>Wipe with a soft, damp cloth or sponge.</td>
<td></td>
</tr>
<tr>
<td>Cooker Base</td>
<td>If wet food or grease enters the cooker base, wipe clean with a soft, damp cloth or sponge.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Clean the exterior with a soft, damp cloth or sponge, and wipe dry to avoid streaking.</td>
<td></td>
</tr>
</tbody>
</table>

How to Videos and Recipes available online at instantappliances.com

⚠️ WARNING

- Do not immerse the appliance in water. Do not rinse the appliance under a tap. Do not wet the prongs of the power cord.
- Without proper cleaning, food may build up around the steam release.
- If you smell smoke, press Cancel and unplug the appliance. Once cool, remove the inner pot and check for foreign objects between the inner pot and heating element.
Troubleshooting

Register your product today at instantappliances.com/support/register.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Reason</th>
<th>Try This</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display remains blank after connecting the power cord.</td>
<td>Bad power connection or no power.</td>
<td>Inspect power cord for damage. Do not use if the power cord is damaged in any manner. Check outlet to ensure it is powered.</td>
</tr>
<tr>
<td>Cooker’s electrical fuse has blown.</td>
<td></td>
<td>Contact Customer Care.</td>
</tr>
<tr>
<td>Difficulty opening the lid.</td>
<td>Lid release</td>
<td>Press down the lid release button on the lid handle, then lift up to one side. The lid is not removable.</td>
</tr>
<tr>
<td>Rice or grain is chewy, too hard, or undercooked.</td>
<td>Lid was opened too early.</td>
<td>After cooking completes, open the cooker and quickly fluff the rice or grains, then close the lid and let the cooker sit for an additional 5-10 minutes.</td>
</tr>
<tr>
<td></td>
<td>Not enough water or liquid.</td>
<td>Add ½ to 1 cup water, mix, and run the cooking program again.</td>
</tr>
<tr>
<td></td>
<td>Rice or grain requires a longer cooking time.</td>
<td>Run the cooking program a second time.</td>
</tr>
<tr>
<td>Rice or grain is too soft, or overcooked.</td>
<td>Too much water or liquid.</td>
<td>Stir the rice or grain to redistribute the cooking liquid. Close the lid and run Keep Warm for 10-30 minutes as required, stirring occasionally.</td>
</tr>
<tr>
<td></td>
<td>Rice or grain was cooked for too long.</td>
<td>Refer to recipe instructions.</td>
</tr>
<tr>
<td>Error code appears on display, cooker beeps and lights flash continuously.</td>
<td>E1 Faulty sensor detected.</td>
<td>Contact Customer Care.</td>
</tr>
<tr>
<td></td>
<td>E3 Faulty sensor detected.</td>
<td>Contact Customer Care.</td>
</tr>
</tbody>
</table>

If the problems persist or for any service issue, contact an authorized service representative at support@instantappliances.com, create a support ticket at instantappliances.com/support or call 1-800-828-7280 to speak with Customer Care.

⚠️ CAUTION  Do not attempt to service the appliance yourself.
Disclaimer of Implied Warranties

EXCEPT AS EXPRESSLY PROVIDED HEREIN AND TO THE EXTENT PERMITTED BY LAW, INSTANT BRANDS MAKES NO WARRANTIES, CONDITIONS OR REPRESENTATIONS, EXPRESS OR IMPLIED, BY STATUTE, USAGE, CUSTOM OF TRADE OR OTHERWISE WITH RESPECT TO THE APPLIANCES OR PARTS COVERED BY THIS WARRANTY, INCLUDING BUT NOT LIMITED TO, WARRANTIES, CONDITIONS, OR REPRESENTATIONS OF WORKMANSHIP, MERCHANTABILITY, MERCHANTABILITY QUALITY, FITNESS FOR A PARTICULAR PURPOSE OR DURABILITY.

Some states or provinces do not allow for the exclusion of implied warranties of merchantability or fitness, so this limitation may not apply to you. In these states and provinces, you have only the implied warranties that are expressly required to be provided in accordance with applicable law.

Limitation of Remedies; Exclusion of Incidental and Consequential Damage

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE APPLIANCE REPAIR OR REPLACEMENT AS PROVIDED HEREIN. INSTANT BRANDS SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE APPLIANCE OR DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, PERSONAL INJURY, LOSS OF PROPERTY, LOSS OF REVENUES OR PROFITS, LOSS OF ENJOYMENT OR USE, COSTS OF REMOVAL, INSTALLATION OR OTHER INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE OR KIND.

Warranty Registration

Please visit www.instantappliances.com/support/register to register your new Instant Brands™ appliance and validate your warranty within thirty (30) days of purchase. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address. The registration will enable us to keep you up to date with product developments, recipes and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understand the instructions for use, and warnings set forth in the accompanying instructions.

Warranty Service

To obtain service under this warranty, please contact our Customer Service Department by phone at 1-800-828-7280 or by email to support@instantappliances.com. You can also create a support ticket online at www.instantappliances.com/support. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Instant Brands is not responsible for shipping costs related to warranty service, save and except for shipping costs associated with the return of your appliance from Canada or within the 48 contiguous states and the District of Columbia of the United States of America, as provided herein. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.
Warranty

Limited Warranty

This Limited Warranty is effective for one year from the date of original consumer purchase. Proof of original purchase date and, if requested by an authorized representative of Instant Brands Inc. (“Instant Brands”), return of your appliance, is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with written instructions attached to or furnished with the appliance, Instant Brands will, in its sole and exclusive discretion, either: (i) repair defects in materials or workmanship; or (ii) replace the appliance. In the event that your appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase.

This Limited Warranty extends only to the original purchaser and use of the appliance in the United States of America and Canada. This warranty does not cover units that are used outside of the United States of America and Canada.

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and will void this Limited Warranty. This Limited Warranty does not apply in respect of any appliance or any part thereof that has been altered or modified unless such alterations or modifications were expressly authorized by an Instant Brands representative.

Limitation and Exclusions

The liability of Instant Brands, if any, for any allegedly defective appliance or part shall in no circumstances exceed the purchase price of a comparable replacement appliance.

This Limited Warranty does not cover:

1. Damage resulting from accident, alteration, misuse, abuse, neglect, unreasonable use, use contrary to the operating instructions, normal wear and tear, commercial use, improper assembly, disassembly, failure to provide reasonable and necessary maintenance, fire, flood, acts of God or repair by anyone unless directed by an Instant Brands Representative;
2. Repairs where your appliance is used for other than normal, personal use or when it is used in a manner that is contrary to published user or operator instructions; or
3. Use of unauthorized parts and accessories, or repairs to parts and systems resulting from unauthorized repairs or modifications made to this appliance.

The cost of repair or replacement under these excluded circumstances shall be paid by you.